

## Key Performance Areas

SERVICE DELIVERY PERFORMANCE INDICATORS – OFFICE OF THE CHIEF WHIP															
2016/17 Outputs															
What we produce or deliver	Baseline information	Annual Service Delivery and Budget Targets		Quarter 1 Service Delivery and Budget Projections		Quarter 2 Service Delivery and Budget Projections		Midyear Service Delivery and Budget Targets		Quarter 3 Service Delivery and Budget Projections		Quarter 4 Service Delivery and Budget Projections		POE	Implementing Person
Performance indicator	2015/16 Actual Achievements	Service Delivery	Budget in ZAR	Service Delivery	Budget in ZAR	Service Delivery	Budget in ZAR	Service Delivery	Budget in ZAR	Service Delivery	Budget in ZAR	Service Delivery	Budget in ZAR		
100% of annual objectives in the Office of the Chief Whip of Council achieved in 2016/17	New Performance Indicator	100% of annual objectives in the Office of the Chief Whip of Council achieved	This is a primary indicator linked to it. Budget allocations reflect against the secondary indicators	100% of quarterly objectives in the Office of the Chief Whip of Council achieved in quarter 1 of 2016/17	This is a primary indicator linked to it. Budget allocations reflect against the secondary indicators	100% of quarterly objectives in the Office of the Chief Whip of Council achieved in quarter 2 of 2016/17	This is a primary indicator linked to it. Budget allocations reflect against the secondary indicators	100% of quarterly objectives in the Office of the Chief Whip of Council achieved at Midyear in 2016/17	This is a primary indicator linked to it. Budget allocations reflect against the secondary indicators	100% of quarterly objectives in the Office of the Chief Whip of Council achieved in quarter 3 of 2016/17	This is a primary indicator linked to it. Budget allocations reflect against the secondary indicators	100% of quarterly objectives in the Office of the Chief Whip of Council achieved in quarter 4 of 2016/17	This is a primary indicator linked to it. Budget allocations reflect against the secondary indicators	100% of quarterly objectives in the Office of the Chief Whip of Council achieved in quarter 4 of 2016/17	Manager in the Office of the Chief Whip
8 Whippery Activities in 2016/17	6 Whippery Activities in 2015/16	8 Whippery Activities in 2016/17	Operational	2 Whippery Activities in quarter 1 of 2016/17	Operational	2 Whippery Activities in quarter 2 of 2016/17	Operational	4 Whippery Activities at Midyear in 2016/17	Operational	2 Whippery Activities in quarter 3 of 2016/17	Operational	2 Whippery Activities in quarter 4 of 2016/17	Operational	Minutes and Attendance Register	Assistant Manager in the Office of the Chief Whip
8 Caucus Sittings in 2016/17	9 Caucus Sittings	8 Caucus Sittings in 2016/17	Operational	2 Caucus Sittings in quarter 1 of 2016/17	Operational	2 Caucus Sittings in quarter 2 of 2016/17	Operational	4 Caucus Sittings at Midyear in 2016/17	Operational	2 Caucus Sittings in quarter 3 of 2016/17	Operational	2 Caucus Sittings in quarter 4 of 2016/17	Operational	Minutes and Attendance Register	Manager in the Office of the Chief Whip
60 Study Groups Sittings in 2016/17	70 Study Groups Sittings in 2015/16	60 Study Groups Sittings in 2016/17	Operational	15 Study Groups meetings in quarter 1 of 2016/17	Operational	15 Study Groups meetings in quarter 2 of 2016/17	Operational	30 Study Groups Sittings at Midyear in 2016/17		15 Study Groups meetings in quarter 3 of 2016/17	Operational	15 Study Groups meetings in quarter 4 of 2016/17	Operational	Minutes and Attendance Register	Researchers and Senior Admin Officers in Office of the Chief Whip
8 Political Management Team (PMT) Sittings in 2016/17	New Performance Indicator	8 Political Management Team (PMT) Sittings in 2016/17	Operational	2 Political Management Sitting in quarter 1 of 2016/17	Operational	2 Political Management Sitting in quarter 2 of 2016/17	Operational	4 Political Management Sittings at Midyear in 2016/17	Operational	2 Political Management Sitting in quarter 3 of 2016/17	Operational	2 Political Management Sitting in quarter 4 of 2016/17	Operational	Minutes and Attendance Register	Manager in the Office of the Chief Whip
2 Multi Party Forum Meetings 2016/17	New Performance Indicator	2 Multi Party Forum Meetings 2016/17	Operational	1 Multi Party Forum Meetings in quarter 1 of 2016/17	Operational	No projection for quarter 2	No projection for quarter 2	1 Multi Party Forum Meeting at Midyear 2016/17	Operational	1 Multi Party Forum Meetings in quarter 3 of 2016/17	Operational	No projection for quarter 4	No projection for quarter 4	Minutes and Attendance Register	Manager in the Office of the Chief Whip
1 Councillors Whippery Lekgotla in 2016/17	New Performance Indicator	1 Councillors Whippery Lekgotla in 2016/17	R 160 000	No projection for quarter 1	No projection for quarter 1	1 Whippery Lekgotla in quarter 2 of 2016/17	R 160 000	1 Whippery Lekgotla at Midyear in 2016/17	R 160 000	No projection for quarter 3	No projection for quarter 3	No projection for quarter 4	No projection for quarter 4	Lekgotla resolutions and attendance register	Manager in the Office of the Chief Whip
1 Councillors Caucus Lekgotla in 2016/17	New Performance Indicator	1 Councillors Caucus Lekgotla in 2016/17	R 560 000	No projection for quarter 1	No projection for quarter 1	1 Councillors Caucus Lekgotla in quarter 2 of 2016/17	R 560 000	1 Councillors Caucus Lekgotla for Midyear of 2016/17	R 560 000	No projection for quarter 3	No projection for quarter 3	No projection for quarter 4	No projection for quarter 4	Lekgotla resolutions and attendance register	Manager in the Office of the Chief Whip

Whippery oversight tours in 2016/17	New Performance Indicator	Whippery oversight tours in 2016/17	Operational	1 Whippery oversight tour in quarter 1 of 2016/17	Operational	1 Whippery oversight tour in quarter 2 of 2016/17	Operational	2 Whippery oversight tours for Midyear of 2016/17	Operational	1 Whippery oversight tour in quarter 3 of 2016/17	Operational	1 Whippery oversight tour in quarter 4 of 2016/17	Operational	Reports to Caucus and Attendance Register	Manager in the Office of the Chief Whip
3 AMAVA Caucus Bulletin in 2016/17	New Performance Indicator	3 AMAVA Caucus Bulletin in 2016/17	Operational	No projection for quarter 1	No projection for quarter 1	1 AMAVA Caucus Bulletin distributed in quarter 2 of 2016/17	Operational	1 AMAVA newsletter distributed for Midyear 2016/17	Operational	1 AMAVA Caucus Bulletin distributed in quarter 3 of 2016/17	Operational	1 AMAVA Caucus Bulletin distributed in quarter 4 of 2016/17	Operational	Caucus Bulletin	Researchers and Senior Admin Officers in Office of the Chief Whip