

DETERMINATION OF CHARGES PAYABLE FOR ELECTRICITY



(1 July 2009) (34%)

DETERMINATION OF CHARGES PAYABLE FOR ELECTRICITY

In terms of the provisions of Section 10G(7)(a)(ii) and (b)(ii) of the Local Government Transition Act, 1993, as amended, read with Section 80B(8) of the Local Government Ordinance, number 17 of 1939, as amended, it is hereby notified that the Emfuleni Local Municipality has by Council Resolution dated 30 May 2008, determined the tariffs for the supply of electricity, as set out in the schedule below, with effect from **1 July 2009**.

SCHEDULE

TARIFF OF CHARGES



PART I : SUPPLY OF ELECTRICITY

1. BASIC CHARGE

1.1 Except as provided in item 1.2 the following basic charge per month or part thereof, shall be payable monthly by the owner, per erf or other area, with or without improvements, which is or, in the opinion of the Council, can be connected to the network, whether electricity is consumed or not:

1.1.1 Erven used or intended to be used for residential or religious purposes, inclusive of individual consumers per erf:

- | | | |
|-----|-------------------------------|-----------------|
| (a) | Single and Two phase supplies | R 80.70 |
| (b) | Three phase supplies | R 184.51 |

1.1.2 Erven used or intended to be used for flats, businesses, industries or other purposes of which the anticipated maximum demand is less than 100A:
R 386.20

1.1.3 Erven used or intended to be used for flats, businesses, industries or other purposes of which the anticipated maximum demand is at least 100A:
R 1 140.70

1.1.4 Flats & Townhouses per residential unit **R 80.70**

1.1.5 Special consumers as set out in item 6:

- | | | |
|-----|-------------------------------|-----------------|
| (a) | Single and Two phase supplies | R 80.70 |
| (b) | Three phase supplies | R 184.51 |

1.1.6 Every other erf or piece of land used or intended to be used for purposes not mentioned in items 1.1.1 to 1.1.5:
R 450.55

1.2 The charge as set out in sub item 1.1 shall not be payable by township owners in respect of an erf or other area where such township owner has made an interest-free loan to the Council for the construction of an electricity supply scheme, until such erf or other area is sold or building plans in respect thereof are approved in terms of the Council's Building By-laws, or the economical portion of the loan has been repaid by the Council to the township owner.

2. DOMESTIC SUPPLY

2.1 Consumers falling within the following classifications shall pay for the electricity supplied to them on the basis set out in sub item 2.2.



2.1.1 Private residences used as such.

2.1.2 Flats and Town Houses (where consumption for each flat or town house is metered separately by the Council).

2.1.3 Blocks of flats.

2.1.4 Charitable institutions, supported by voluntary subscriptions or contributions.

2.1.5 Provincial hospitals.

2.1.6 Churches and church halls.

2.2 Regardless of the meter-reading period, an energy charge per kWh shall be levied for the consumption of electricity, per month or part thereof, which shall be

- (a) For the meter readings taken during months September to May (Low Season) **59.21 c/kWh**
- (b) For the meter readings taken during months June, July & August (High Season) **82.60 c/kWh**
- (c) Prepayment Energy **65.07 c/kWh**

Note: There will be one rate only throughout the year for prepayment energy.

2.3 Homelight 1

This tariff provides a subsidy to low usage consumers and is applicable where no connection fee is paid by the consumers and where the cost of the infrastructure is subsidised by the Supply Authority.

Monthly basic charge	Nil
Cost per kWh (20 Amp connection)	59.45 c/kWh
Cost per kWh (60 Amp connection)	66.93 c/kWh

2.4 Free Basic Electricity

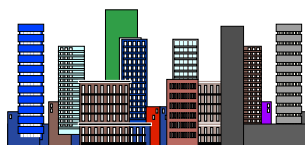
- 2.4.1 Energy charge for consumption of first 50kWh: **0.00 c/kWh**
- 2.4.2 Energy charge for consumption above 50kWh: **70.18 c/kWh**

3. NON-DOMESTIC SUPPLY

3.1 Consumers within the following general classifications shall pay for electricity on the basis set out in item 3.2:

3.1.1 Businesses

3.1.2 Industries



- 3.1.3 Nursing homes, private hospitals, hotels and boarding houses
- 3.1.4 Recreation halls, clubs, schools and hostels
- 3.1.5 Mixed loads for domestic and non-domestic purposes
- 3.1.6 All purposes not expressly specified in item 2 or in items 3.1.1 to 3.1.5.
- 3.2 Regardless of the meter-reading period, an energy charge per kWh shall be levied for the consumption of electricity, per month or part thereof, which shall be calculated as follows:

- (a) For the meter readings taken during months
September to May (Low Season) **66.56 c/kWh**
- (b) For the meter readings taken during months
June, July & August (High Season) **90.62 c/kWh**

Provided that if the notified maximum demand exceeds 100A, the charge shall be calculated in terms of 3.3.

- (c) Prepayment Energy **72.59 c/kWh**

Note: There will be one rate only throughout the year for prepayment energy.

- 3.3 Where the notified maximum demand is at least 100A, the charges for electricity consumed shall be calculated in accordance with the provisions of a two-part tariff based upon metered demand and energy as set out in items 3.3.1 to 3.3.5.

Regardless of the meter-reading period, the following charges shall be levied for the consumption to electricity where the electricity is supplied or made available at a separate point of supply, per month or part thereof:

- 3.3.1 A kVA demand charge, per kVA:

For the meter readings throughout the year:

- (a) **R 113.98** when the supply is furnished at the nominal voltage of 400 volts or lower OR
- (b) **R 108.39** when the supply is furnished at a nominal voltage between 400 volts and 66 000 volts.

Note: *If a customer connection is still equipped with a kW demand meter the customer's kVA demand will be assumed to be equal to 1,22 times the registered kW demand. The customer will however be entitled to have the kW demand meter replaced with a kVA demand meter at the customer's cost.*

- 3.3.2 An energy charge for the consumption of electricity during the month:

- (a) For the meter readings taken during months
September to May **28.74 c/kWh**
- (b) For the meter readings taken during months
June, July & August **40.89 c/kWh.**

3.3.3 In order to promote the creation of job opportunities and to make it more competitive for local companies to compete in the export market, a discount of 13,6% will be allowed provided that the following criteria are met:

- (a) The consumer on tariffs 3.3.1 and 3.3.2 must produce a product, which will create new job opportunities in the Vaal Triangle.
- (b) The consumer must apply in writing for a reduction in the surcharge prior to the commencement of the new project/product, which is to create these job opportunities.
- (c) The consumer must prove in writing that new job opportunities will indeed be created and/or that the discount will render his product more competitive in the export market.
- (d) Existing consumers must register an increase in the monthly maximum demand as a result of the new product/project and the monthly maximum demand for both existing and new consumers must exceed **70%** of the new notified maximum demand.
- (e) This concession will be granted for a period of 12 months only, after which consumers who wish to receive further benefits in this regard, must submit a new application.

3.4 **Off-peak tariff**

An off-peak option is available where the monthly maximum demand exceeds 25kVA and the consumer requests that an off-peak tariff be applied in which case only the demand registered between 07:00 and 21:00 will be charged.



Tariffs as set out in 3.3.1 to 3.3.2 above will apply.

Note: *If a customer connection is still equipped with a kW demand meter the customer's kVA demand will be assumed to be equal to 1,22 times the registered kW demand. The customer will however be entitled to have the kW demand meter replaced with a kVA demand meter at the customer's cost.*

3.5 **Megaflex tariff**



This tariff is available to consumers who can shift their load to defined time periods and of whom the monthly maximum demand is at least 1 MW and will not be applicable to supplies being fed from rural networks.

The charges will be as follows:

3.5.1 Service and administration charge **R 5 332.71 per month**
 3.5.2 Energy Charge:

High-demand season (June - August)		Low-demand season (September - May)
175.36 c/kWh	PEAK	54.10 c/kWh
46.38 c/kWh	STANDARD	33.58 c/kWh

25.21 c/kWh

OFF-PEAK

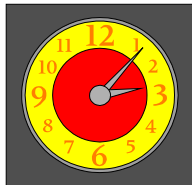
23.80 c/kWh

3.5.3 Network demand charge **R 22.47 /kVA**
Payable for each kVA of the chargeable demand supplied during peak and standard periods per premise per month.

3.5.4 Network access charge **R 19.84 /kVA**
Payable each month and is based on the annual utilized capacity of each premise.

3.5.5 Reactive energy charge **8.83 c /kVArh**
For all kVArh supplied in excess of **30%** (0.96 PF) of kWh recorded during peak and standard periods. The excess reactive energy is determined per 30 minute integrating period and accumulated for the month and will be only applicable during the high demand season.

3.6 **Miniflex tariff**



This tariff is available to consumers who can shift their load to defined periods and of whom the monthly maximum demand is between 100kVA and 5 000kVA.

The charges will be as follows:

3.6.1 Service and administration charge **R 919.87 per month**

3.6.2 Energy Charge

High-demand season (June - August)		Low-demand season (September - May)
179.31 c/kWh	PEAK	60.10 c/kWh
51.92 c/kWh	STANDARD	39.81 c/kWh
24.94 c/kWh	OFF-PEAK	23.65 c/kWh

3.6.4 Network access charge **R 19.84 /kVA**
Payable each month and is based on the annual utilized capacity of each premise.

3.6.5 Reactive energy charge **5.05 c/kVArh**

For all kVArh supplied in excess of **30%** (0.96 PF) of kWh recorded during peak and standard periods. The excess reactive energy is determined per 30 minute integrating period and accumulated for the month and will be only applicable during the high demand season.

4. **GENERAL LIGHTING AND ITINERANT CONSUMERS**



In the case of itinerant consumers such as circuses, merry-go-rounds, amusement parks and persons carrying on construction work or for general lighting, the charges payable per month or part thereof shall be as follows:

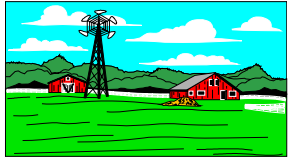
- 4.1 Fixed charge for availability of supply, whether taken or not: **R 643.64**
- 4.2 Energy charge which is calculated as follows: **77.38 c/kWh**

5. *ELECTRICITY SUPPLY OUTSIDE THE MUNICIPALITY*

Electricity supply to consumers outside the municipality where supply is available from the Council's main network, shall be charged at the applicable tariff.

6. *SPECIAL CONSUMERS*

- 6.1 The tariffs contained in item 6.5 shall be applicable to consumers of electricity for agricultural purposes in areas within the municipality: Provided that consumers in proclaimed townships and the Unitas Park and Roods Gardens areas shall be charged at the tariff applicable to the various types of consumers in terms of the Tariff of Charges.



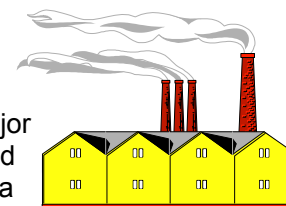
- 6.2 A service connection shall be installed at the expense of the owner and the cost thereof, as determined by the Council, shall be paid to the Council before supply is authorised.
- 6.3 The consumer shall at his own expense supply, erect, lay, connect up, put into operation and maintain any apparatus required to connect his installation to the Council's point of supply. The apparatus shall be subject to the approval of the Council and shall be of good design and construction, properly installed and maintained by the consumer and shall in all respects comply with any statutory or other regulations or by-laws governing the use of electricity in force from time to time.
- 6.4 The Council reserves to itself the right to recover from the consumer any loss suffered or expense incurred by it by reason of damage to the Council's plant or equipment or by reason of the consumer making any change to the original conditions or circumstances under which the supply was provided by the Council.
- 6.5 Regardless of the meter-reading period, an energy charge per kWh shall be levied for the consumption of electricity, per month or part thereof, which shall be calculated as follows:

- (a) For the meter readings taken during months
September to May **66.51 c/kWh**
- (b) For the meter readings taken during months
June, July & August **87.96 c/kWh**
- (c) Prepayment Energy Tariff **71.86 c/kWh**

- 6.5.1 Where monthly consumption of energy exceeds 10 000 kWh per month, the provisions of items 3.3 and 3.4 shall apply.
- 6.6 For all consumers with 20 hectare or more under irrigation, the following tariffs shall apply:

- 6.6.1 For all electricity consumed between 07:00 and 21:00 during weekdays, an energy charge calculated as follows:
- (a) For the meter readings taken during months September to May **66.51 c/kWh.**
 - (b) June, July & August **87.96 c/kWh**
 - (c) Prepayment Energy Tariff **71.86 c/kWh**
- 6.6.2 For all electricity consumed between 21:00 and 07:00 during weekdays, over weekends and during public holidays, an unit charge calculated as follows: **33.12 c/kWh.**

7. **SPECIAL TARIFF FOR MAJOR BULK CONSUMERS**



The tariffs contained in this item are only applicable to major bulk consumers, that is consumers with a maximum demand figure of at least 2 000 kW and who contribute pro rata (maximum demand of consumer divided by the total maximum demand of all consumers who will be supplied from the main substation) to the capital outlay expenditure in respect of the main substation and main supply cables.

Regardless of the meter-reading period, the following charges shall be levied for the consumption of electricity where the electricity is supplied or made available at a separate point of supply, per month or part thereof:

- 7.1 A kVA demand charge, per kVA:
- 7.1.1 **R 113.98** when the supply is furnished at the nominal voltage of 400 volts or lower OR
 - 7.1.2 **R 108.39** when the supply is furnished at a nominal voltage between 400 volts and 66 000 volts.
- 7.2 Energy charge
Regardless of the meter-reading period, an energy charge per kWh shall be levied for the consumption of electricity, per month or part thereof, which shall be calculated as follows:
- (a) For the meter readings taken during months September to May (Low season) **30.18 c/kWh**
 - (b) For the meter readings taken during months June, July & August (High season) **41.10 c/kWh**
- 7.3 A discount of **13,6%** will be allowed on all moneys payable in terms of items 7.1 to 7.3 above provided that the registered monthly maximum demand is no less than **70%** of the notified maximum demand. Should the monthly maximum demand be less than **70%** of the notified maximum demand the discount will be reduced to **7,19%**.

Note: *If a customer connection is still equipped with a kW demand meter the customer's kVA demand will be assumed to be equal to 1,22 times the registered kW demand.*

The customer will however be entitled to have the kW demand meter replaced with a kVA demand meter at the customer's cost.



7.4

Off-peak tariff

An off-peak option is available where the monthly maximum demand exceeds 25 kVA and the consumer requests that an off-peak tariff be applied in which case only the demand registered between 07:00 and 21:00 will be charged.

Tariffs as set out in 7.1 and 7.2 above will apply.

7.4.1 A discount of **7,19%** will be allowed on all moneys payable in terms of items 7.1 and 7.2 above.

Note: *If a customer connection is still equipped with a kW demand meter the customer's kVA demand will be assumed to be equal to 1,22 times the registered kW demand. The customer will however be entitled to have the kW demand meter replaced with a kVA demand meter at the customer's cost.*

8. SPECIAL CONTRACTS

The tariffs included in this item are only applicable to consumers who obtained electricity from the ESKOM-Vereeniging and Vanderbijlpark-Systems directly from ESKOM prior to 1 July 1988 and 1 January 1986 respectively and who entered into a special agreement with the Council for the supply of electricity.



Regardless of the meter-reading period, the following charges shall be levied for the consumption of electricity where the electricity is supplied or made available at a separate point of supply, per month or part thereof:

8.1 Night Save Urban

8.1.1 Service charge per day

Charged per account and is based on the sum of the utilised capacity of all POD's linked to an account.

≤ 100 kVA		R 4.82
> 100 kVA and ≤ 500 kVA		R 22.01
> 500 kVA and ≤ 1 MVA		R 67.71
> 1 MVA		R 67.71
Key customers		R 1 326.91

8.1.2 Administrative charge per day

Determined by, and payable for, the utilised capacity of each POD linked to an account.

≤ 100 kVA	R 1.06
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	> 100 kVA and ≤ 500 kVA	R 6.17
	> 500 kVA and ≤ 1 MVA	R 12.26
	> 1 MVA	R 30.52
	Key customers	R 42.37
8.1.3	Network charge (R/kVA) Payable for each kVA of the maximum chargeable demand supplied during the month.	
	(a) A Network Demand Charge (NDC) charged as R/kVA on the highest demand measured in a billing period. Network Demand Charge	R 10.31 /kVA
	(b) A Network Access Charge (NAC) charged as a R/kVA on the highest of actual demand over a rolling 12 month period. Network Access Charge	R 5.44 /kVA
	(c) Transmission Network Charge	R2.71 /kVA
8.1.4	Time Of Use (TOU) Active Energy charge:	
	High-demand season (June - August)	25.20 c/kWh
	Low-demand season (September - May)	17.34 c/kWh
8.1.5	(a) Energy Demand Charges (R/kVA) per day High Demand Season Low Demand Season	R 75.81 R 10.60
8.1.6	(a) Electrification and Rural subsidy	2.5 c/kWh
	(b) Environmental Levy	1.97 c/kWh
8.1.7	Voltage surcharge	
	Calculated as a percentage of demand and active energy charges.	
	Supply voltage	Surcharge
	> 132 kV	0,00%
	≥ 66 kV and ≤ 132 kV	7,63%
	≥ 500 V and < 66 kV	10,07%
	< 500 V	17,30%
8.2	Megaflex tariff	
	Megaflex is a tariff applicable to urban customers with supplies greater than 1 MVA and who can shift their load to defined time periods.	
8.2.1	Service charge / Rand per day	

Charged per account and is based on the sum of the utilised capacity of all POD's linked to an account.

> 1 MVA
Key customers



R 71.10
R 1 393.26

8.2.2 Administrative charge / rand per day

Determined by, and payable for, the utilised capacity of each POD linked to an account.

> 1 MVA
Key customers

R 32.05
R 44.49

8.2.3 Demand charge (R/kVA)

Payable for each kVA of the maximum chargeable demand supplied during the month.

(a) A Network Demand Charge (NDC) charged as R/kVA on the highest demand measured in a billing period.
Network Demand Charge **R 10.83 /kVA**

(b) A Network Access Charge (NAC) charged as a R/kVA on the highest of actual demand over a rolling 12 month period.
Network Access Charge **R 5.71 /kVA**

(c) Transmission Network charge **R 2.85 /kVA**

8.2.4 Time Of Use : Active energy charge

High-demand season (June - August)		Low-demand season (September - May)
121.05 c/kWh	PEAK	33.80 c/kWh
31.47 c/kWh	STANDARD	20.71 c/kWh
16.81 c/kWh	OFF-PEAK	14.48 c/kWh

8.2.5 Reactive energy charge **5.01c/kVArh**

Supplied in excess of 30% (0,96 PF) of kWh recorded during peak and standard periods. The excess reactive energy is determined per 30 minute integrating period and accumulated for the month and will only be applicable during high demand season.

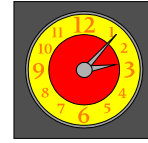
8.2.6 Electrification and Rural Subsidy **2.63 c/kWh**

8.2.7 Environmental Levy **2.07 c/kWh**

8.2.8 Voltage surcharge

Calculated as a percentage of demand and active energy charges.

Supply voltage	Surcharge
> 132 kV	0,00%
≥ 66 kV and ≤ 132 Kv	7,63%
≥ 500 V and < 66 Kv	10,07%
< 500 V	17,30%



8.3 **Miniflex tariff**

Miniflex is a tariff applicable to urban customers with supplies of 100 kVA to 5 MVA and who can shift their load to defined time periods.

8.3.1 Service charge (Rand per day)

Charged per account and is based on the sum of the utilised capacity of all POD's linked to an account.

≤ 100 kVA	R 5.06
> 100 kVA and ≥ 500 kVA	R 23.11
> 500 kVA and ≤ 1 MVA	R 71.10
> 1 MVA	R 71.10
Key customers	R 1 393.26

8.3.2 Administrative charge / Rand per day

Determined by, and payable for, the utilised capacity of each POD linked to an account.

≤ 100 kVA	R 1.11
> 100 kVA and ≥ 500 kVA	R 6.48
> 500 kVA and ≤ 1 MVA	R 12.87
> 1 MVA	R 32.05
Key customers	R 44.49

8.3.3 Demand charge (R/kVA)

Payable for each kVA of the maximum chargeable demand supplied during the month.

- (a) A Network Demand Charge (NDC) charged as R/kVA on the highest demand measured in a billing period.

Network Demand Charge **R 0.00**

(b) A Network Access Charge (NAC) charged as a R/kVA on the highest of actual demand over a rolling 12 month period.

Network Access Charge **R 8.56 /kVA**

8.3.4 Time Of Use : Active energy charge

High-demand season (June - August) Low-demand season (September - May)

126.09 c/kWh **PEAK** 38.85 c/kWh

36.52 c/kWh **STANDARD** 25.75 c/kWh

16.81 c/kWh **OFF-PEAK** 14.48 c/kWh

8.3.5 Reactive energy charge **2.18 c/kVArh**

Supplied in excess of 30% (0,96 PF) of kWh recorded during peak and standard periods. The excess reactive energy is determined per 30 minute integrating period and accumulated for the month and will only be applicable during high demand season.

8.3.6 Electrification and Rural Subsidy **2.63 c/kWh**

8.3.7 Environmental Levy **2.07 c/kWh**

8.3.8 Voltage surcharge

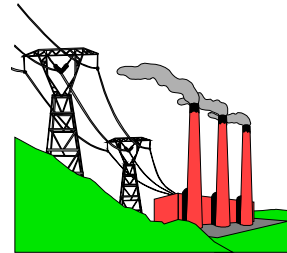
Calculated as a percentage of active energy charges.

Supply voltage

> 132 kV
 ≥ 66 kV and ≤ 132 kV
 ≥ 500 V and < 66 kV
 < 500 V

Surcharge

0,00%
 7,63%
 10,07%
 17,30%



9. POWER FACTOR

Where a consumer's electrical installation is tested by the Council and kW demand is found to be less than **85%** of the kVA demand the Council shall be entitled to give him written notice to improve his power factor to not less than **85%** within six months, failing, which the Council shall replace the kW demand with a kVA demand meter and the charges at the rates contained this schedule shall then be applicable to kVA demand instead of the kW demand.

10. VALUE ADDED TAX

The tariffs in Part I are subjected to VAT.



11. ADJUSTMENT OF TARIFFS

The tariffs payable in terms of this Tariff of Charges shall be adjusted on all accounts, which are rendered on the date as determined by Council.

12. MEGAFLEX TARIFF DEFINITION

The definition of different metering period is as follows:

	PEAK	STANDARD	OFF-PEAK
Weekdays	07:00 - 10:00 18:00 - 20:00	06:00 - 07:00 10:00 - 18:00 20:00 - 22:00	22:00 – 06:00
Saturday	-	07:00 - 12:00 18:00 - 20:00	12:00 – 18:00 20:00 - 07:00
Sunday	-	-	24 hours

Winter - High Demand Season : June, July and August

Summer - Low Demand Season : September to May

13. CONVERSION SURCHARGE

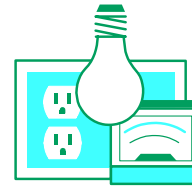
When a consumer elects to change over from the Non Domestic two part tariff to either the Megaflex or Miniflex tariff the actual savings achieved and paid over to the consumer will be handled as follows:

PERIOD	% TO CONSUMER	% RETAINED BY COUNCIL
Year 1	10%	90%
Year 2	28%	72%
Year 3	46%	54%
Year 4	64%	36%
Year 5	82%	18%

Unless otherwise agreed upon, all service accounts rendered in terms of Part I of the Tariff of Charges shall be payable monthly on or before the 7th day of each month or where the 7th day is a Saturday, Sunday or Public Holiday, the next working day of each month, following on the month for which an account is rendered.

- 14.** Unless otherwise agreed upon, the tariffs in terms of Part I of the Tariff of Charges will be payable on all accounts rendered after the 1st of July of each year for all service accounts rendered in terms of section 1 to 7 and after the 1st of April each year for service accounts rendered in terms of section 8, and all service accounts rendered in terms of Part I of the Tariff of Charges shall be payable monthly on or before the 7th day of each month or where the 7th day is a Saturday, Sunday or Public Holiday, the next working day of each month, following on the month for which an account is rendered.

PART II : GENERAL CHARGES



1. INSPECTION AND TESTING OF INSTALLATION

- 1.1 For the initial inspection and testing of an installation: **Free of charge**
- 1.2 For any subsequent inspection and testing where the installation failed to pass the initial test or was not ready for the initial test, for each inspection and test: **R276.23**
- 1.3 For any inspection or test for the issuing of a Certificate of Compliance in respect of dwelling units: **R 276.23**
- 1.4 For any inspection or test for the issuing of a Certificate of Compliance in respect of business and/or factory premises: **R165.28 per hour with a minimum of R 190.80 in all cases.**

2. RECONNECTION OF ELECTRICITY SUPPLY

- 2.1 The following charges shall be payable where a consumer fails to pay his account on or before the due date and where the Council has already incurred expenditure to collect the amount due:

2.1.1 During office hours **R 348.17**

- 2.2 When a warning notice (final demand notice) is issued to a consumer in connection with arrear electricity charges before any steps have been taken by the Council to collect the due amount in terms Section 11(1) of the Council's Electricity By-laws, the following shall be payable:

For each warning issued **R 36.31**



3. METER-READINGS

For a meter-reading at any time other than that set aside by the Council for that purpose, per reading: **R 69.32**

4. TESTING METERS

Meters will be tested upon requests by consumers after payment of the following fees:

4.1 Single phase meters **R 223.02**

4.2 Three phase meters:

4.2.1 Electromechanical meters **R 452.83**

4.2.2 Actual cost plus 10% administrative fee for electronic and programmable type of meters.

5. COMPLAINTS

Where an employee of the Council is called to a consumer's premises to attend to a complaint of failure of light or power, no charge shall be made if the Council's equipment is found to be faulty, but if the defect has been caused by a fault in the consumer's equipment for which the Council is not responsible, the following charges will be made:

- | | | | |
|-----|-------------------------|---|-----------------|
| 5.1 | Residential |  | R 124.53 |
| 5.2 | Business and industrial | | R 151.70 |

- 5.3 Where material such as fuses, et cetera has to be replaced, the full cost thereof will be for the account of the consumer.

6. SERVICE CONNECTIONS

- 6.1 The owner of the premises concerned shall make an application for the installation or reinstatement of a service connection in a form prescribed by the engineer.

- 6.2 A service connection shall be installed at the expense of the owner and the cost thereof as determined by the Council shall be paid to the Council before supply is authorised.

- 6.3 Every part of the service connection shall remain the property of the Council.

- 6.4 Notwithstanding the fact that the service connection to an approved electrical installation may already have been completed, the Council may in its absolute discretion refuse to supply electricity to that installation until all amounts due to the Council by the same consumer in respect of that or any other service connection, whether or not on the same premises, have been paid.

- 6.5 No owner shall be entitled to require more than one service connection for a supply to any premises even if comprises or occupied more than one stand. The engineer may, however, subject to such conditions as he thinks fit to impose upon the owner, provide more than one service connection to a premises and where more than one service connection is so provided, it shall be unlawful to interconnect them.

- 6.6 The applicant for a service connection shall, before work on his installation is commenced, furnish the Council with such indemnity as it may specify.

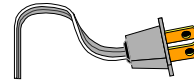
- 6.7 The engineer may, notwithstanding any indemnity given in terms of paragraph 6.6, refuse to install a service connection until he is satisfied that no person is entitled to object to such installation.

- 6.8 The levy for all connections includes the cost to the consumer of all material, meters, equipment, transport and labour, which to the reasonable estimate of the Council's Engineer, will be required to establish the connection plus an amount of **10%** of such costs for administrative fees.

- 6.9 Service charge:

Service charge when a consumer applies for supply: **R 38.60** in respect of the first consumer provided that when such an application for connection is made after normal revenue office counter hours, an additional connection charge of **R 29.00** shall be payable.

7. TESTING OF CABLES, SWITCHGEAR, ET CETERA



- 7.1 Cables, switchgear, et cetera will be tested upon request from a consumer at a fee of **R 883.02** for the first two hours or part thereof
- 7.2 and a further amount of **R 414.34** per hour or part thereof for each additional hour that the Council's employee spends in testing the equipment.

8. AUTOMATIC VENDING MACHINE CARDS

- 8.1 First AVM card **R 20.38**
- 8.2 Replacement of AVM card **R 55.47**



9. DEPOSITS

The following deposits shall be payable when application for a connection is made:

- 9.1 The Government of the Republic of South African (including the Transvaal Provincial Administration and the South African Transport Services) or any other class of consumer approved by the Council: **No deposit**
- 9.2 Consumers above 30 000 kVA: **a deposit based on a half of one month's consumption.**
- 9.3 Consumers above 10 000 kVA, but under 30 000 kVA: **a deposit based on one and a half month's consumption.**
- 9.4 Consumers above 6 000 kVA, but under 10 000 kVA: **a deposit based on two and a half month's consumption.**
- 9.5 Consumer that are:

9.5.1 Owners of:

- 9.5.1.1 Residential properties and town houses: **R1 031.00**
- 9.5.1.2 Flats: **R 623.00**
- 9.5.1.3 Small Holdings: **R 817.00**

9.5.2 Tenants of:

- 9.5.2.1 Residential properties and town houses: **R 1 474.00**
- 9.5.2.2 Flats: **R 790.00**
- 9.5.2.3 Small Holdings: **R 1 474.00**

10. NETWORK CONTRIBUTION CHARGES

- 10.1 At an 88kV intake station **R31/kVA**
- 10.2 At 11kV at an 88/11kV station **R821/kVA**
- 10.3 At 11kV downstream of an 88/11kV station **R1 461/kVA**
- 10.4 At low voltage **R1 750/kVA**

CONTACT NUMBERS ELECTRICITY COMPLAINTS

All electricity related complaints should be directed to the Electricity Control Room which is manned 24 hours per day. The contact numbers are:

016 450 3043

016 422 1656

016 455 5487

016 422 1610

ACCOUNT QUERIES

For account queries please contact our Finance Department on the following numbers:

Vereeniging 016 450 3036/7

Vanderbijlpark 016 950 5107/9